

Client Case Study



District Profile

Randy Bullard is the shop foreman for Canyon ISD in Canyon, TX. Randy has been employed by the district for 26 years and manages a fleet of 72 school buses, 70 white fleet vehicles, three mechanics and one preventive maintenance employee.

Situation

Prior to purchasing Servicefinder, Randy used his own spreadsheets to track parts, schedule and invoice work orders, and perform preventive maintenance tasks.

Solution

Servicefinder was purchased in August 2010 and is today fully implemented. Some of the key features and benefits Randy has found with the system are:

- ✚ **Tracking Parts** - In addition to improving inventory control by scanning parts into the system as they leave or enter the warehouse, the system also records the date, model number, and cost. Having the parts pricing history at his fingertips is an added benefit. Randy can see if there is a fluctuation in the pricing he is receiving from his vendor. He can then perform price comparisons with other vendors if it has uncharacteristically increased from the last time he purchased those parts.

- 📄 **Work Orders and Scheduling** - No longer are work orders for the repair and maintenance of over 140 vehicles needed to be filed and stored. An added benefit is the improvement in scheduling work orders among the mechanics. The computerized filing system allows Randy to see all the work that needs to be scheduled and analyze the time needed to perform each service, so he can distribute the work evenly among his mechanics.

- 🗄️ **Fuel Tracking and Import** - Each time a bus is fueled the odometer reading for that bus is recorded, which improves preventive maintenance. Not only by tracking odometer readings as a vehicle is fueled can Randy schedule services, but he also can see if a vehicle's mileage and fuel consumption raises a red flag, which would trigger increased attention to that vehicle.



With Servicefinder...

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Benefit

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In addition to the value of the system's functionality, he also finds the support at Transfinder equally valuable. According to Randy, "They are always courteous and my suggestions for enhancements to the system are listened to and often added in a reasonable time."